

## 7.2 – Best Practices

### Practice - I. Centralised Public Grievance Redressal and Monitoring Cell (CPGRMCS) :

CPGRAMS has been set up in almost all university departments which is functional and all grievances related to students, parent, guardians, teachers, non-teaching staff are heard and redressed to the best of their ability.

Apart from this Ranchi University Women's Grievance Redressal Cell (W.G.R.C.) constituted as per the direction of UGC, W.G.R.C. is working with the objective of redressing the grievances of the female teaching and non-teaching staff and students. In 1997, the Hon'ble Supreme Court in the case of Vishakha and others vs. State of Rajasthan, have recognised and addressed the issue of sexual harassment at the workplace. The judgement created mandatory sexual harassment prevention guidelines for the workplace applicable all over India. The knowledge and information about it can lead to a workplace free of sexual harassment for all persons. Sexual harassment injects the most demeaning sexual stereotypes into the general work environment and always represents an intentional assault on a person's innermost privacy.

The Cell is dealing with the cases/complaints of sexual harassment and any other type of harassment of the female students, teaching and non-teaching staff inside the colleges and University. The Cell is processing all the individual complaints and taking suitable action in the manner of UGC guideline. Besides it several gender sensitization programmes such as meetings, seminars, workshops, rallies.....etc. are being organized inside the girls' colleges and hostels of the University.

### Practice - I Title of the practice: Ranchi University Collaborative efforts:

An initiative for academic excellence. The University has been chosen as partners in European Union (EU) India Mobility Project for NAMASTE (Networking and Mobility Actions for Sustainable Technology Environment in India). The Consultation is in progress with New Castle University, Australia for academic Collaboration in Science Management. A Memorandum of Understanding has been signed with State Forensic Laboratory, Jharkhand for mutual co-operation in Teaching Research in Forensic Science. For Skill Development Programme the university is working in collaboration with the Government of Jharkhand and Government of India. In this Tata Institute of Social Sciences (TISS) is playing the key role in collaboration. Rifle Shooting training is being started for which University has signed an agreement with Jharkhand Rifle Shooting Association, Ranchi. This is under process.